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PRESS RELEASE

KMWorld names TOWER Software in List of Top Knowledge Management Providers

***For the seventh consecutive year, KMWorld Recognizes TOWER Software within its list of
"100 Companies That Matter in Knowledge Management"***

February 21, 2008 — Reston, VA — TOWER Software, a global leader in the successful delivery and implementation of enterprise records management solutions, today announced it has been recognized by KMWorld as one of the "100 Companies That Matter in Knowledge Management" for the seventh consecutive year.

KMWorld has compiled this list for eight years, based on discussions with KM practitioners, theorists, analysts, vendors and their customers and colleagues. Hugh McKellar, KMWorld Editor-in-Chief, focused on the relationship these vendors have with their customers. "We have long held that the true essence of knowledge management is an attitude, a single-minded commitment to improvement. And companies on our list simply must emphasize an abiding determination to serve their most important constituency: their customers. They must also show agile innovation combined with a full understanding of the forces that affect, and will affect, their customers."

"TOWER Software is proud to be recognized for seven consecutive years by an authority such as KMWorld, to be among the companies that are driving the KM Industry," said Jeff Shulman, General Manager of TOWER Software US. Mr. Shulman added, "TOWER Software's commitment to customer satisfaction is demonstrated by our 97% customer retention rate and the high success rate of our TRIM Context software implementations. We are pleased to see one of our technical partners, Vital Path, is also recognized on this year's list."

The complete list of "100 Companies that Matter in Knowledge Management" is featured in the March 2008 issue of KMWorld Magazine. It is also available on the KMWorld website at www.kmworld.com.

About TRIM Context

TOWER Software's award winning TRIM Context solution lets customers capture, manage, access, and secure all information across the enterprise – from physical records to web-based content to electronic data. TRIM Context is built on the principle that compliance covers the complete information lifecycle of each and every document or record, from creation to archival or destruction. TRIM Context delivers a unified records management solution based on built-in business rules in accordance with ISO 15489, to ensure authenticity, reliability, integrity and usability of those records.

About TOWER Software

TOWER Software is a global leader in the successful delivery and implementation of industrial strength Enterprise Content Management (ECM) solutions, delivering proven productivity enhancements and compliance policy management to our customers while helping them be prepared for e-discovery.

Working closely with a range of customers across the globe to address their enterprise information management needs, TOWER Software has incorporated 22 years of real business experience into TRIM Context, its award-winning product. Extensive business rules have been assimilated into TRIM Context to create a configurable, "out-of-the-box" solution which enables organizations



to achieve best-practice information management across the enterprise, while reducing implementation risk.

TOWER Software, a privately held company, was founded in 1985 with the goal of addressing the enterprise information management needs of both public sector and private industry organizations with high accountability to regulatory authorities. To learn more please visit www.towersoft.com.

About KMWorld

The leading information provider serving the Knowledge, Document and Content Management systems market, KMWorld informs more than 50,000 subscribers about the components and processes - and subsequent success stories - that together offer solutions for improving business performance. KMWorld is a publishing unit of Information Today, Inc.

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